

COVID-19 ALERT

RECOMMENDATIONS FROM OUR HEALTHCARE GROUP



IN THE MIDST OF THE CURRENT CORONAVIRUS PANDEMIC, WE URGE YOU TO CONSIDER THE FOLLOWING AS YOU DECIDE TO MAKE CHANGES TO YOUR PRACTICE TO ADDRESS THE CURRENT SITUATION.

- Monitor and review several times per day the websites of all applicable sources of healthcare regulatory and billing compliance requirements for updates and changes. At a minimum, we suggest websites for [HHS](#), [CMS](#), [CDC](#), [OCR](#), your local state health department, and health insurance companies.
- Try to comply with all applicable healthcare

regulatory and billing compliance requirements as best as you can but document where and why you deviated. For example, if a face-to-face encounter may only be replaced by televideoconferencing for a specific patient's health plan, document why you telephoned your patient instead. Likewise, if you are unable to meet certain deadlines required by HIPAA, document those reasons and notify OCR and/or the patient in writing while proceeding the best as you can.

- Reduce your office hours or close your doors if you are unable to transfer some or all of the work to home. Of course, some types of healthcare organizations must remain in operation as required by their license.
- Consider volunteering where your profession is needed during this crisis.
- Because no state governor has yet to mandate the closure of any healthcare organization, providers and suppliers must take reasonable steps if they decide to remain open during this time.

If you have any questions, concerns or a particular situation that you would like to discuss, please do not hesitate to reach out to Paul W. Kim, Healthcare Group Chair and Firm Privacy Officer.

ADDITIONAL COVID-19 RESOURCES

<p>COVID-19 Interdisciplinary Task Force</p>	<p>Key Considerations for Businesses</p>
<p>Doing Business in the Midst of the Coronavirus Outbreak: What Employers Need to Know</p>	<p>Employer Checklist During Coronavirus Pandemic</p>

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